



canondoors
& shower screens
ABN - 67 123 205 014

Timber Doors – Statesman Doors

Warranty Policy - Supplied to and Installation by Customer

Timber is a naturally grown product subject to changes due to variations in humidity and temperature. We ensure the timber has been prepared correctly at the time of manufacturer, however, we cannot control how the product is stored once it leaves our warehouse. We therefore cannot give any guarantee against shrinkage, warping or splitting if these instructions have not been strictly followed. Natural variations in the colour, texture or grain pattern of the timber are not considered to be defects.

Internal heating and cooling appliances can also have adverse effects on internal doors therefore the following measures must be taken in the case of both **EXTERNAL** and **INTERNAL** doors.

Handling and Storage

Doors must be kept in the plastic bag and stored flat in a dry area pending installation. Do not store in damp moist or freshly plastered areas or directly on concrete.

The manufacturer does not recommend the hanging of external / entrance doors in positions where direct exposure to the elements can occur. It is necessary to protect the door overhead with eaves or veranda. The degree of protection required will depend on your location and aspect. Failure to provide adequate protection will void the warranty. External doors with any exposure to the sun must be painted in a light reflecting colour. Dark colours must be avoided to prevent heat damage.

Painting and Staining

Once the door has been fitted it should be removed from the hinges immediately and must be received at least one primer / sealer and two top coats of a high quality paint or timber finish on all **6 sides without delay**. Oil products such as Tung Oil, Danish Oil or Linseed Oil do not seal the timber adequately and are not suitable products.

******* Failure to coat all 6 sides will void ALL warranties *******

For best results apply the paint or timber finish with the door laying flat and ensure it is applied strictly in accordance with the manufacturer's instructions. The application of an 'primer only **WILL NOT** provide adequate protection for the door and as a result the door may bow, twist or warp over a very short period of time.

It is important that the top and bottom edges, all faces and any 'cut outs' for letterboxes, locks and hinges are completely and fully painted before the door is hung. It is also vital that the 'end grain' on the top and bottom of the door is completely sealed as this is where moisture can most easily penetrate, causing swelling, splitting and warping. **Regular maintenance of your door should also be undertaken to prevent breakdown of paint film and protect the timber from deterioration.**

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